



March 23, 2020

In support of our nation's efforts to stop the spread of COVID-19, Town & Country Roofing Inc. will be implementing efforts to do our part in keeping you, our staff, employees, crews and our families safe while still servicing our existing and new customers.

Essential Office Staff will still be working and available Monday through Friday from 9am - 4pm, via phone and email.

No Contact Sales & Inspection efforts are in effect. Our Reps and Crews will not be entering your homes and will be in contact with you via phone, text or email only. All contracts will be sent and signed electronically.

Quality Control inspections will still be completed, on the exterior of homes only. All attic inspections will be put on hold until further notice. Additionally, all City Inspections that require attic access by city employees will be postponed. Our office will be in contact with you to schedule these once the threat has been contained.

Recent rains have caused several leaks and issues for many of you and we are doing all that we can to get to each of our customers in a timely manner. Please bear with us as we are trying to navigate this threat and continue to provide you with the best service possible.

We are all in this together and we know that everyone doing their part will make a huge impact on combatting this pandemic. We appreciate your patience and understanding during this time.

As Storm Season approaches, now is a good time to contact your Insurance Agent to discuss your current coverage and deductible options. HB2102 requires all homeowners to pay deductibles in full and a quick phone call to your agent could save you hundreds of dollars.

We are *Your Neighborhood Roofer* and we are here for you! If you have any questions or concerns regarding this information, please contact our office at 972-377-8188.

*The Town & Country Roofing, Inc. Family*